



St. Charles County Novel Coronavirus 2019 (COVID-19) UPDATE



(as of 2:30 p.m., May 3, 2020)

St. Charles County Government and the Department of Public Health staff are working closely with local, regional, state and federal partners to investigate COVID-19, monitor individuals who may have been exposed to the virus and implement procedures to reduce the spread of illness. Consult St. Charles County's [COVID-19 website](#) for information on the disease pandemic and the county's response activities.

Additional Help and Available Resources

To help St. Charles County residents and businesses during the COVID-19 pandemic, [a web page](#) offers links and phone numbers for organizations offering assistance.. St. Charles County also operates a COVID-19 Information Hotline (636-949-1899) that is answered from 8 a.m. to 8 p.m., daily.

Updated COVID-19 Report

The Department of Public Health reports the following:

Persons being quarantined	685
Persons who have completed quarantine period	1,096
Number of tests pending at the Missouri State Laboratory*	3
Number of negative tests*	78
Number of positive tests	611
COVID-19 deaths	41

**Tests are being performed at both the Missouri State Laboratory and through private testing laboratories. The number of negative and pending tests is reported to the Department of Public Health by the Missouri State Laboratory only; private labs do not report pending or negative tests to the health department.*

Today's News:

- The Department of Public Health [has issued guidelines for employers to follow](#) as they gradually re-open according to Missouri's Show Me Strong Recovery Plan. These recommendations are for all businesses and organizations, with specific guidelines for restaurants, professional services, churches, offices, transportation services, residential care facilities, schools and child-care providers.

For more updates and links to COVID-19 news releases, visit our Latest News web page - <https://www.sccmo.org/COVIDNews>.

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What is Contact Tracing? Why is this important?

Contact tracing is the process of identifying people who may have been exposed to a contagious disease like COVID-19 and investigating those people, and those who they may have contacted, to stop the spread of that illness.

Contact tracers work with individuals to make a list of people with whom they may have interacted while they were potentially contagious. Contact tracers then contact the people on the list, provide them guidance on next steps and begin asking questions. They may ask where a person works, where they have visited, where they obtained food or other supplies, and with whom they may have met. If that person has interacted with others, the process starts again.

Those being investigated play a key role in the effort to prevent further spread of illness. Those that are exposed will be asked to self-quarantine themselves and to monitor the progression of symptoms. Because the ultimate goal is to stop the spread of illness, the more detail and honesty provided, the better the investigation.

To protect privacy, confidentiality is always maintained throughout the contact tracing process. Contact tracers will never ask for Social Security Numbers, financial information or other unnecessary personal details.

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