

July 10, 2013

ADDENDUM #2

RFP 13-117 Community Development Software

St Charles County Government

This Addendum is being issued as a result of the pre-bid meeting and to extend the Proposal due date.

Vendors on the Pre-bid conference call:

CRW – Tracy Bierman
Tyler Technologies – Ray Kinard
City View – Paul Sliz
Image Soft – Kevin Kowalkowski and Tim Zarzycki
Citizen Serve – Julie Garvy

St Charles County Government Employees present at the pre-bid meeting were:

Art Genasci
Patricia Steevens
Cory Conway
Aimee Obrecht
Terry Daugherty

A list of questions that have been submitted to date are as follows:

- 1) Please describe each source of information which a data import is needed into the new system.
 - a. What is the data source?
 - b. What data format is available?
 - c. What application does the information come from?
 - d. Please include the following import categories:
 - Permits information
 - Planning Information
 - Code Enforcement (Violations)
 - e. What are the Property Data Sources?
 - f. Is an import of information from Munis needed?
 - g. What information?(Permitting, Inspections, other??)

- 2) Question #1 in section 6.3 of the requirements. – “Server Function: SQL, IIS, Application or Batch” - Please further explain this requirement and expectations for it.
- 3) What GIS system is in place? If Esri, do you have ArcGIS Server?
 - a. What Version?
 - b. What Esri components are in place and the versions?
- 4) Please explain what solution is presently in place for Citizen Access and what database or data source the Citizen Access information would be imported from.
- 5) What billing software solution is in place for the County?
- 6) What payment processing system is in place for the County?
- 7) Question 2 in Section 6.14 of the Requirements is “Does your system offer the ability for authorized users to templates?” Please explain what is meant by templates.
- 8) Question 9 in section 6.14 is - “Can the user definable fields include computed fields that take values from other user definable fields (and/or system fields) and compute new values from existing fields?” Please give an example of this.
- 9) Is the County interested in utilizing an application building solution to create modules on its own which would integrate with the system provided?
- 10) How many total concurrent users do you anticipate for the system? Please detail read only and full service users. Please detail users in the following categories of
 - a. Permitting
 - b. Planning
 - c. Code Enforcement
 - d. Electronic Plan Review
 - e. How many field inspectors would use the mobile solution concurrently?
- 11) What budget is presently available for the solution?

These questions and any additional questions will be answered via Addendum after 5:00 pm, 7/19/2013 which is the last day to submit questions.

The Proposal due date has been extended to August 1, 2013 at 10:00 am.

Proposals must be submitted to the St. Charles County Finance Department, 201 North Second Street Room 541, St. Charles MO 63301 prior to the proposal due date.

Bidders shall sign this Addendum as acknowledgment and return it with the bid.

BID ADDENDUM

Addendum #2

Dated _____

We, the undersigned, acknowledge the receipt of the above addendum(s) as dated.

By: _____

Title: _____

Company: _____

Date: _____