

BEST PRACTICE RECOMMENDATIONS FOR PROFESSIONAL SERVICES DURING CORONAVIRUS DISEASE (COVID-19) PANDEMIC

The below guidance is provided by St. Charles County Department of Public Health to advise owners of Hair and Nail Salons, Barbershops, Body Art and Piercing Establishments, Esthetician Establishments, Massage Therapy Businesses, Tanning Salons, and other professional service businesses on best practices to help limit the spread of Coronavirus Disease (COVID-19).

LAYOUT AND OPERATIONS

- The spacing of active stations should allow for the staff working those stations to be at least 6 feet away from the other clients in the establishment.
- All clients should wait outside until called by a service provider that it is clear to enter.
- Take the temperature of employees before beginning a shift.
- Remove magazines and any self-serve food or beverages.
- Have hand sanitizer readily available for use by the general public and your staff before and after changing gloves.
- Do not “double book” appointments.
- One service provider to a client at a time.
- Limit your unnecessary exposure to excessive people in your personal time.
- Unnecessary contact should be avoided.

EMPLOYEE TRAINING AND HEALTH SCREENING

- Management must ensure before every shift that no employee that presents symptoms of illness (such as cough, fever, shortness of breath) be permitted to work. A manager should take the temperatures of each employee and ask if any member of the employee’s household has tested positive for COVID-19 in the past 14 days. A log showing these temperatures should be kept on file.
- Train all employees on the importance and expectation of increased frequency of handwashing, avoid the touching of hands to face, and the use of hand sanitizers with at least 60% alcohol.

CLEANING AND DISINFECTING

- Follow state board cleaning requirements between clients, including but not limited to:
 - Sanitize and disinfect chair and station
 - Sanitize and disinfect tools and utensils
 - Sanitize and disinfect surfaces
- Nightly, all common area surfaces, doorknobs, handles, should be cleaned and disinfected.
- Allow enough time between services to sanitize and disinfect all work areas where clients were present.

CUSTOMER INTERACTION

- Perform a pre-service questionnaire with client before entering the building.
- A mask and gloves should be worn by service provider at all times.
- A mask should be worn by client at all times when they are in your facility.
- Only the service provider and active client (and their caregiver if necessary) are allowed in each station.
- Gloves should be changed between clients.
- Have guests swipe their own credit card, or have customers prepay using a payment service app.
- Services should be appointment only. No walk-ins

HELPFUL LINKS

- EPA List N: Disinfectants for Use Against SARS-CoV-2
 - <https://www.epa.gov/pesticide-registration/list-n-disinfectants-use-against-sars-cov-2>