



August 31, 2022

DR-4665-MO NR-010

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News Release

Disaster Recovery Center Opening in O'Fallon, Missouri

ST. LOUIS – A FEMA Disaster Recovery Center will open in O'Fallon, Missouri (St. Charles County) on **Thursday, September 1** to provide one-on-one assistance to people directly affected by the July 25–28 flooding and severe storms.

Recovery specialists from FEMA and the U.S. Small Business Administration will provide information on available services, explain assistance programs and help survivors complete or check the status of their applications.

The disaster recovery center location is:

**O'Fallon Municipal Centre
100 N. Main St.
O'Fallon, MO 63366
(Southeast Entrance)
Hours: 8 a.m. – 7 p.m.**

- **After this Sunday, September 4, all six FEMA Disaster Recovery Centers will be closed on Sundays.**
- **The Disaster Recovery Centers will still be open six days a week: Monday–Saturday, 8 a.m. to 7 p.m. until further notice.**
- **Labor Day hours: All Disaster Recovery Centers will be open 8 a.m. to 7 p.m. on Labor Day, Monday, September 5.**

Other recovery centers are open in these locations:

ST. LOUIS COUNTY

Urban League Empowerment Center
9420 W Florissant Ave.
Ferguson, MO 63136

Hours: 8 a.m.–7 p.m.

ST. LOUIS COUNTY

University City Recreation Center
Centennial Commons
7210 Olive Blvd
University City, MO 63130
Hours: 8 a.m.–7 p.m.

ST. LOUIS COUNTY

Hazelwood Civic Center
8969 Dunn Road
Hazelwood, MO 63042
Hours: 8 a.m.–7 p.m.

ST. LOUIS CITY

Ranken Technical College
Mary Ann Lee Technology Center
1313 N. Newstead Ave.
St. Louis, MO 63113
(On the corner of Newstead and Page)
Hours: 8 a.m.–7 p.m.

ST. CHARLES COUNTY

Developmental Disabilities Resource Board – DDRB Building
1025 Country Club Road
St. Charles, MO 63303
(I-70 near Zumbuhl Road Exit)
Hours: 8 a.m.–7 p.m.

No appointment is necessary to visit a Disaster Recovery Center. Walk-ins are welcome.

Before visiting a center, apply with FEMA online at [DisasterAssistance.gov](https://www.disasterassistance.gov) or call **800-621-FEMA (3362)**. **Hours on Labor Day are: 8 a.m.- 5 p.m.**

People directly affected by flooding in St. Louis City, St. Louis County and St. Charles County may visit any recovery center.

For needs directly related to the July 25–28 flooding, FEMA may be able to provide Individual Assistance grant money that does not have to be repaid for:

- **Rental Assistance** if you need to relocate because of flood damage
- **Personal Property** that was damaged or destroyed by flooding
- **Lodging Reimbursement** if you had to stay in a hotel temporarily

- **Basic Home Repairs for homeowners** whose primary residence was damaged by flooding
- **Other Serious Needs** caused by recent flooding

In addition to the assistance listed, please note the following:

- **Only one application per household**
- **FEMA does not pay for lost or spoiled food**

By law, FEMA is not allowed to duplicate insurance payments or assistance provided by other sources.

For updates, follow us on Twitter [@MOSEMA](#) and [@FEMARegion7](#).

Get the latest information at [Recovery.MO.gov](#) and [FEMA.gov/disaster/4665](#).

Disaster recovery assistance is available without regard to race, color, religion, nationality, sex, age, disability, English proficiency or economic status.

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FEMA's mission: Helping people before, during, and after disasters.